







Patient support powered by BL<sup>i</sup>NKR<sub>x</sub>

# Finding BlinkRx in the EHR System

## Locate BlinkRx in the EHR

**START** by searching for **BlinkRx** in the EHR system's pharmacy search tool.

• BlinkRx is listed as BlinkRx U.S. Boise, Idaho

### BlinkRx address:

12639 W. Explorer Drive Suite 100 Boise, ID 83713

**BlinkRx phone:** 1-833-914-3856

# **NCPDP number:** 1310488

- Confirm both "mail order" and "retail" pharmacies are selected when conducting a search
- Ensure any other limiting search criteria are not selected

If the provider is unable to locate BlinkRx in the EHR system, proceed to Troubleshooting Guide Step 1.

EHR, electronic health record.

### **Troubleshooting Guide**

- 1 Manually add BlinkRx to the EHR system.
- Locate the "new" or "add" button in the pharmacy selection screen
- Input all relevant BlinkRx details (see previous step) and save

If the provider is unable to manually add a pharmacy to the EHR system, proceed to Troubleshooting Guide Step 2.

- 2 Coordinate with a BlinkRx Specialist at **1-833-914-3856**.
- A BlinkRx Specialist will request the provider's EHR system (i.e., Athena, SRS, Epic)
- $\bullet$  A BlinkRx Specialist will coordinate with the EHR system and the provider to load BlinkRx
- EHR updates may take 24 hours to process
- A BlinkRx Specialist will follow up with the provider's office to confirm BlinkRx is visible in the EHR system

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Support resources

The provider may call in or fax the prescription directly to BlinkRx. Phone: 1-833-914-3856 | Fax: 1-866-585-4631

#### BlinkRx hours Monday-Friday, 8 AM-9 PM E

Monday-Friday, 8 AM-9 PM EST Saturdays, 9 AM-5 PM EST